

## An insight into the life of a Registered Care Worker at Unique Care.

Meet Ceri, the first Care Worker to join Unique Care in 2016. Ceri shares her experience of working as a Registered Care Worker.

### About Ceri...

My name is Ceri Jones or as I am known by everyone here – Ceri Bala. I have worked for Unique Care as a Registered Care Worker since it opened in January 2016 and thoroughly enjoy my job. I'm sure everyone knows that I am the longest standing staff member because I do tell everyone and wear it like a badge of honour!



### The best part about my job...

The best part of my job is the children, helping them, watching them achieve their goals is very rewarding and watching them fulfil their potential. We are always there for them and if they fall, we are there to pick them back up.

### Tell us about something special you do for the children

One thing I personally like to do is make a little certificate for funny little things the children do, for example, one of our children accidentally rode his bike into the Llangollen Canal so I made him a certificate for a 'spectacular bike dive'. I feel the children do appreciate this, taking the time to do something for them that they don't expect. It's the little things like this that make my job special.



## When a child leaves Unique Care, how do you feel?

It's never easy as you build up such a strong bond with them and all staff always find it hard to say goodbye. I like to make sure that every child I look after leaves Unique Care with a scrapbook of their time with us. This includes, what they've done, days out, holidays, and who's worked with them. I think this is important because some of the children are with us for a long time. It's lovely for them to look back at their time with us and help them remember this part in their lives.

## How do you cope with the bad days?

The good days massively outweigh the bad. Even when a bad day comes along, the staff are there to help. We're like family, working 2 on 4 off, you're with each other at least three days a week, sometimes more with overtime. We have built a strong bond with each other and help and support each other as much as we can.



## Tell us about Active Offer at Unique Care?

Active Offer we consider very important at Unique Care. Having five Care Homes in Wales with Welsh speaking Children makes it more essential than ever to speak the Welsh language. We promote the Active Offer by having Welsh Posters, pictures and quotes around the homes. Some of the paperwork is bilingual and we have Welsh speaking staff, including myself. Help and training is given to staff to learn the Welsh language.

**Thank you Ceri for giving us an insight into working at Unique Care and for your continued support as a Registered Care Worker.**